

# Sentinel HASP network H/W key installation, operation and troubleshooting

*Please, follow this guide in order to operate the Sentinel HASP network H/W key*

## 1 HOST SIDE

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(The machine on which the Network key will be operating.)

### 1.1 [INSTALL]

- 1) Download and install the latest available HASP runtime Windows driver to the host from here: ([Downloads – Pointcloudscene, https://pointcloudscene.com/downloads/](https://pointcloudscene.com/downloads/))
  - a. If you using a different operating system on your host you will find a compatible driver here: ([Sentinel HASP/LDK Knowledge Search - Thales Customer Support \(thalesgroup.com\), https://supportportal.thalesgroup.com/csm?id=kb\\_search&q=Sentinel%20HASP%2F%20LDK](https://supportportal.thalesgroup.com/csm?id=kb_search&q=Sentinel%20HASP%2F%20LDK))
- 2) Attach the Network key to the machine.

### 1.2 [CHECK]

- 3) On the host, visit the following url: ([Gemalto Sentinel ACC: Help, http://localhost:1947](http://localhost:1947))
- 4) On the left side menu under the Sentinel Keys option, you should see the red network key on the list. (Just in case take a note of the Key ID value.)

### 1.3 [TROUBLESHOOT]

- ? If the key is not visible on the list, please try to reinstall the driver with taking care of the security software and/or the firewall making sure they are not blocking the port nr.: 1947.
- ? If nothing works, contact us!

## 2 CLIENT SIDE

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(The machine(s) of user(s) who would like to use the licences from the Network key.)

### 2.1 [INSTALL]

- 1) Download and install the latest available HASP runtime driver to the server from here: ([Downloads – Pointcloudscene](https://pointcloudscene.com/downloads/), <https://pointcloudscene.com/downloads/>)

### 2.2 [CHECK]

- 2) On the client machine, visit the following url: ([Gemalto Sentinel ACC: Help](http://localhost:1947), <http://localhost:1947>) [In the following we'll call this site ACC.]
- 3) On the left side menu under the Sentinel Keys option, you should see the remote red network key on the list.
- 4) Open Point Cloud Scene, check if the Help menu / About Point Cloud Scene panel shows the same Key ID value as the Host side ACC. (That way, you can make sure you are using the desired licence.)

### 2.3 [TROUBLESHOOT]

- ? If the key is not visible on the list, please check if on **ACC** in the **Configuration** option from the left side menu, on the page **Access to Remote License Managers** the following are **checked** and try again:
  - Allow Access to Remote Licenses
  - Broadcast Search for Remote Licenses
- ? If the key is still not visible, try to enter the name or IP address of the host machine to the field named **Remote License Search Parameters**, and try again.
- ? If nothing works, contact us!